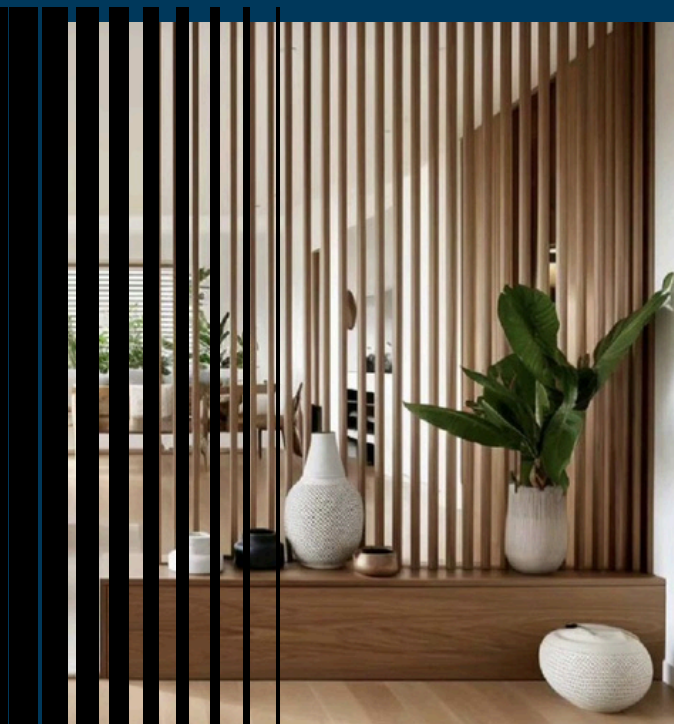




HOUSE KEYS MAURITIUS

Condominium
Management
Solutions



2025 – 2026



PARIS . DOHA . MAURITIUS



MANAGING PROPRITIES EMPOWERING COMMUNITIES

At House Keys Agency Ltd., we specialise in delivering tailored property syndicate management solutions designed to fit the unique needs of condominiums in Mauritius. Our focus on transparency, proactive service, and value-driven pricing ensures long-term trust and satisfaction.

ABOUT US

House Keys Agency Ltd. specialises in condominium management, delivering transparent, reliable, and value-driven solutions.

With a commitment to proactive service, legal compliance, and expert management, we make condominium living and commercial property operations stress-free for co-owners and residents alike

THE CHALLENGES CONDOMINIUM OWNERS FACE

- Inefficient management of shared spaces.
- Lack of financial transparency.
- Delayed maintenance and repairs.
- Poor communication between residents and management.





HOW HOUSE KEYS SOLVES THESE CHALLENGES

- 40+ years experience within maintenance and facility management
- Transparent fee structures and regular financial reports.
- Proactive maintenance with scheduled inspections.
- 7/7 emergency support for peace of mind.
- Digital access to property records.
- Legal compliance and advisory services.

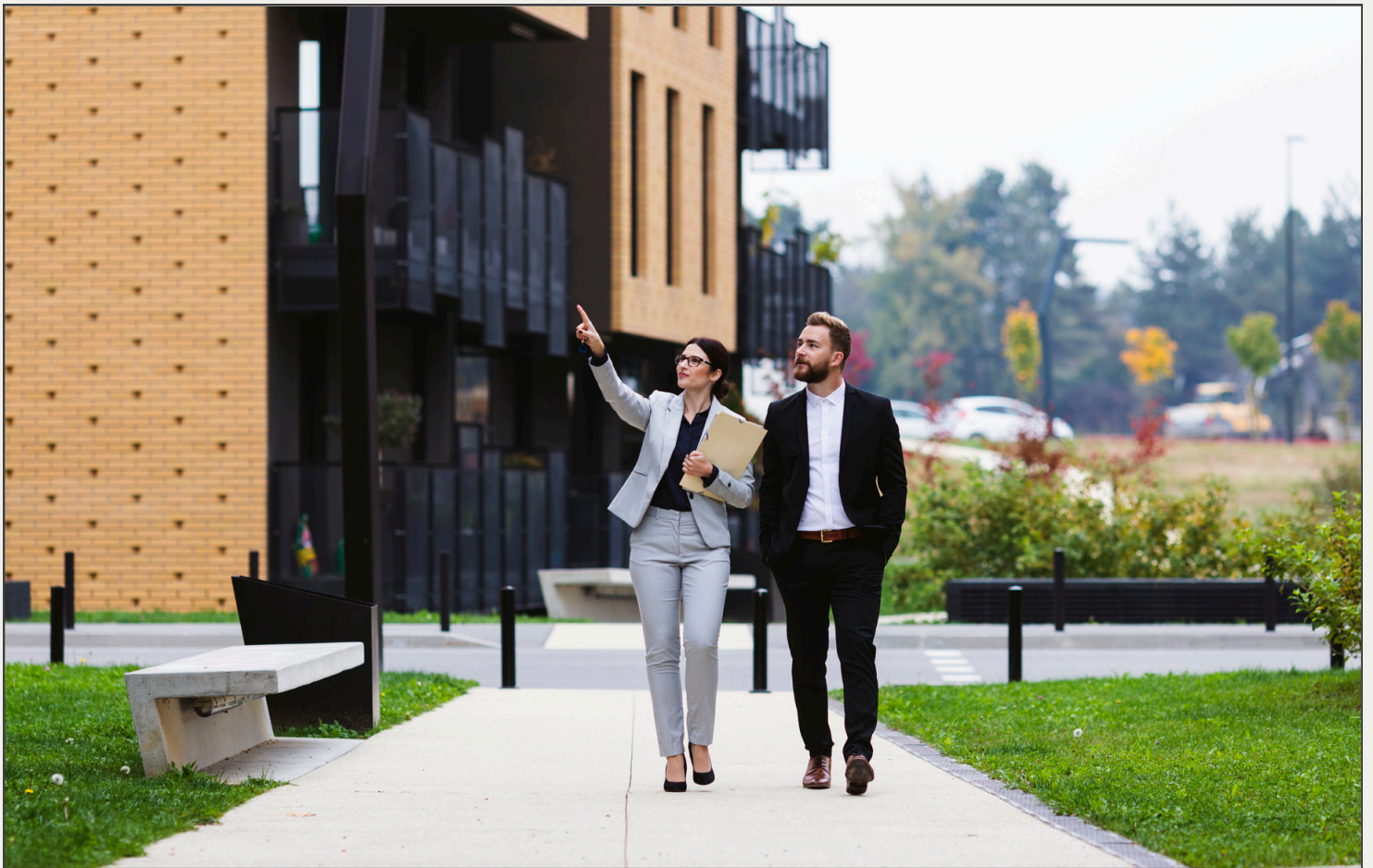
WHY CLIENTS TRUST HOUSE KEYS

- Comprehensive packages tailored to your needs.
- Transparent pricing with no hidden costs.
- Proactive service with regular updates.
- Expertise in Mauritian property laws.
- Flexible options for additional services.



OUR PACKAGES

TRANSPARENT PRICING FOR EVERY NEED



SYNDICATE MANAGEMENT FEE STRUCTURE

Included Services (Fixed Fee)

Our fixed fee covers comprehensive property management services, ensuring transparency, efficiency, and peace of mind.

Monthly Fixed Fee: MUR 4,000 (for small properties)
Larger properties are priced at 9% of syndicate fees.

SMALL PROPERTIES

- Fixed Fee: MUR 4,000/month
- Suitable for properties with up to 10 units.

SMALL PROPERTIES

- Fixed Fee: MUR 8,000/month OR 7% of SYNDICATE fees (whichever is higher).
- Applies to properties with 11 to 30 units.
- Includes all basic services plus additional inspections required.

LARGE PROPERTIES

- Fixed Fee: 9% of syndicate fees.
- Suitable for properties with more than 30 units.
- Includes comprehensive management and tailored service options for complex REQUIRED.



What Condominium Owners Expect: 5 Key Insights

1. FINANCIAL TRANSPARENCY

What Owners Expect: Clear, regular financial reports and no hidden costs.

Our Expertise: We provide detailed monthly and annual financial statements, accessible through a secure digital portal, ensuring full visibility into all expenses and income.

Example: "One of our clients appreciated how we detected and reduced unnecessary costs, saving the condominium 15% annually on maintenance fees."

2. QUALITY AND TIMELINESS OF MAINTENANCE

What Owners Expect: Prompt attention to repairs and proactive maintenance to avoid long-term issues.

Our Expertise: We schedule regular inspections, prioritize repairs, and collaborate with trusted vendors to ensure top-quality work.

Example: "When a common-area plumbing issue arose, we had repairs completed within 24 hours, preventing further damage and inconvenience for residents."

3. LEGAL COMPLIANCE AND GUIDANCE

What Owners Expect: Expertise in condominium laws to ensure the building complies with all regulations.

Our Expertise: We offer legal advisory services and stay updated on the latest laws to keep properties compliant.

Example: "We successfully guided a condominium through legal challenges related to property usage disputes, ensuring a smooth resolution without court intervention."



What Condominium Owners Expect: 5 Key Insights

4. PROACTIVE COMMUNICATION

What Owners Expect: Regular updates and responsive communication for a seamless management experience.

Our Expertise: We send monthly updates, offer 24/7 emergency support, and maintain open communication channels with residents and owners.

Example: "A resident shared how our swift response to their after-hours query helped them address a safety concern within minutes."

5. REPUTATION AND EXPERIENCE

What Owners Expect: A trusted agency with a proven track record in managing properties effectively.

Our Expertise: With over 40 years in facility management and condominium operations, we've built long-term relationships based on trust and excellence.

Example: "Our partnership with a 30-unit property for over five years has not only increased resident satisfaction but also boosted property values by 20%."

WHY CHOOSE HOUSE KEYS AGENCY?

We specialize in turning expectations into results, providing unparalleled service that ensures your property is in the best hands.

Contact us today to learn more.

OPTIONAL SERVICES (ADD-ONS)

Additional Meetings:

- Organising extra AGMs or board meetings beyond the package allowance: MUR 4,000/session.

Extra Maintenance Inspections:

- Additional visits to inspect common areas or facilities: MUR 1,200/visit.

Emergency Call-Outs:

- 7/7 on-demand services for urgent repairs:
 - Essential Clients: MUR 1,500/hour.
 - Standard Clients: MUR 1,200/hour.

Major Repairs Coordination:

- Comprehensive oversight and project management for major repair works: 8% of total project cost (minimum MUR 2,500).

Customised Financial Reports:

- Tailored financial or administrative reports upon request: MUR 800/report.

Legal Consultations:

- Expert guidance on legal and compliance issues: MUR 1,500/hour.

Resident Requests:

- Handling specific tenant or resident requests beyond the package scope: MUR 500/request.

WHY CHOOSE HOUSE KEYS AGENCY LTD.?

Transparent Pricing

- No hidden fees; all costs are outlined upfront, ensuring complete clarity.

Tailored Services:

- Flexible options allow you to customise services to fit your unique property needs.

Proactive Maintenance:

- Regular inspections and issue tracking keep your property in top condition.

Legal Compliance:

- Expertise in Mauritian condominium laws guarantees peace of mind.



Get Started Today!

Contact us for a personalised quote and discover how we can transform your property management experience.



LET'S WORK TOGETHER

Reach Out to Us Today!

Your Property, Our Priority.

Contact Information

Phone: +230 58 40 20 20

Email: contact@housekeysagency.com

Website: www.housekeysagency.com

Proudly Part of B. Kholil Brands

